



Department Description

The Department of Public Service is comprised of the Divisions of Administration, Refuse Collection, Mobility and Parking Services, Infrastructure Management, Design and Construction, and Traffic Management.

The **Administration Division** coordinates fiscal, human resources, contracting, communications, and legislative processing functions. The division also oversees all Geographic Information Systems (GIS), mapping, and addressing for the department.

The **Division of Refuse Collection** provides residential collection services, litter-container collection, clean up for major downtown special events, and manages contracts for yard waste and recycling.

The **Division of Mobility and Parking Services** is responsible for the administration, enforcement, operations, and management of public parking in the City of Columbus.

The **Division of Infrastructure Management** manages the transportation infrastructure. The division provides street maintenance services including street sweeping, litter control, graffiti removal, and snow removal in an efficient manner.

The **Division of Design and Construction** is responsible for managing construction contracts, providing quality and timely construction inspection, surveying, and materials testing services in support of publicly and privately-funded infrastructure construction projects.

The **Division of Traffic Management** oversees traffic, safety, and congestion studies to ensure a safe and efficient transportation system. The division installs and maintains pavement markings, traffic signals, traffic signage, and parking meters.

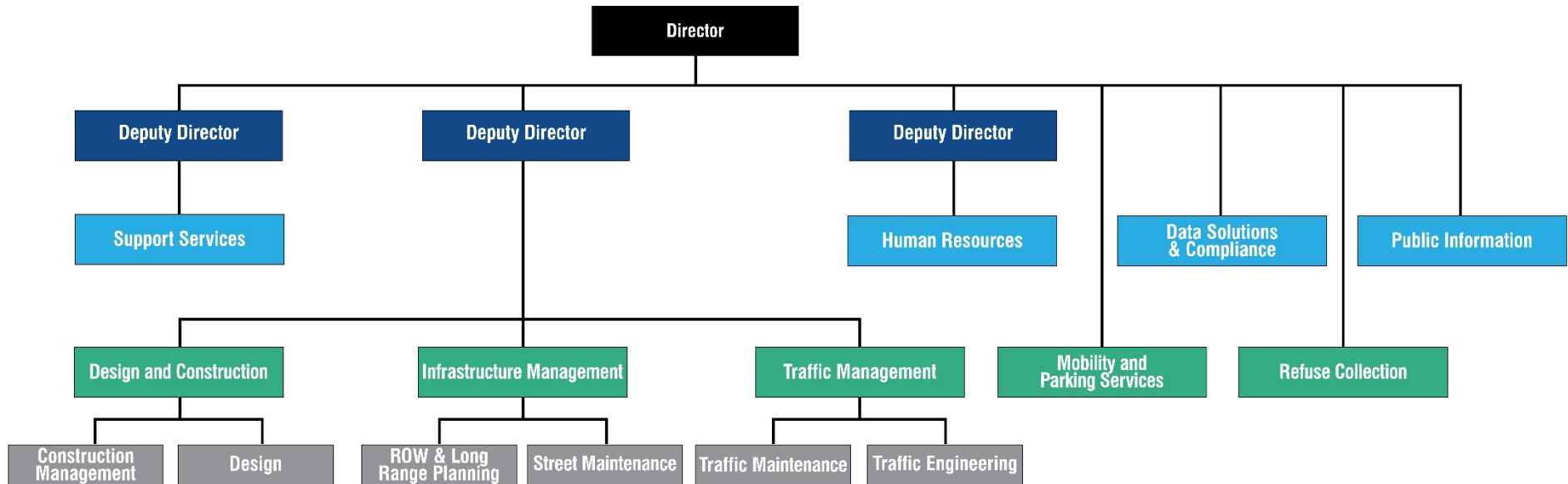
Department Mission

To deliver unparalleled public services in Columbus to enhance mobility, safety, and quality of life.

Budget Summary

Fund	2022 Actual	2023 Actual	2024 Budget	2025 Proposed
General Fund	49,773,086	64,681,076	67,702,328	68,102,439
Street Construction, Maintenance, and Repair Fund	73,910,544	71,466,759	84,688,749	88,008,406
Construction Inspection Fund	9,789,777	10,600,926	13,450,800	14,237,611
Private Inspection Fund	4,045,226	4,501,186	5,423,630	6,074,308
Parking Meter Program Fund	6,927,604	-	-	-
Mobility Enterprise Fund	15,207,698	20,660,139	25,894,406	27,199,173
Department Total	\$ 159,653,935	\$ 171,910,086	\$ 197,159,913	\$ 203,621,937

Public Service



2025 BUDGET NOTES

ADMINISTRATION DIVISION

The Administration Division provides the overall coordination and policy direction for the department. In addition, the office manages the fiscal, human resources, community relations, asset management, and legislative processing functions for the whole department.

- The Director's Office will continue to expand the Data Solutions and Compliance section within the Administrative Division to process right of way permits, including special hauling permits. This section also develops and delivers state of the art GIS, geospatial technology services, and data analytics within the Department of Public Service in support of infrastructure and asset management investments.

REFUSE COLLECTION

Residential refuse collection, yard waste collection, and household residential recycling services are provided through the general fund. This includes 90-gallon, scheduled bulk refuse collection, and multi-family methods. The general fund also funds the budget for sidewalk litter receptacles collection, public recycling, and the Keep Columbus Beautiful program. In addition:

- Refuse Collection will continue its work in supporting the Mayor's "Clean Neighborhood Initiative" to fight the persistent problem of illegal dumping. This includes the continuing funding of staff dedicated to solid waste inspection and alley cleanup, and to educate residents on how to assist stopping illegal dumping.
- In furtherance of the "Clean Neighborhood Initiative" all 300-gallon containers were converted to 90-gallon in 2024.
- Funding for weekly recycling and the operation of two convenience centers to allow for the disposal of hard to dispose of items continues in 2025.

MOBILITY AND PARKING SERVICES– MOBILITY ENTERPRISE FUND

The mobility enterprise fund encompasses all activity of the Division of Mobility and Parking Services. The mobility enterprise fund is responsible for providing a high-quality parking experience in the city by holistically managing on-street and off-street parking assets under one system to increase access in high demand parking areas across the city.

- The 2025 budget includes \$3.95 million for debt service on two of the city's five parking garages as well as \$1.8 million for lease payments associated with the Dorrian Green Parking Garage.

INFRASTRUCTURE MANAGEMENT

The 2025 Infrastructure Management budget includes funding for all current street maintenance employees who are responsible for providing pothole repair, snow and ice removal, and street sweeping services throughout the city. In addition:

- Funding is continued for the following programs: alley rehabilitation, sidewalk trip hazard program, the bridge maintenance program, and the guardrail repair program.
 - A total of \$100,000 is included in this budget to complete facility renovations.
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- Continued funding of \$1 million in construction contracts will provide ramps compliant with the Americans with Disabilities Act.

DESIGN AND CONSTRUCTION

The 2025 Design and Construction budget includes funding for engineering and construction inspection services throughout the city. This budget includes funding to upgrade GIS software, replace aging vehicles, and continue support for the Mid-Ohio Regional Planning Commission.

TRAFFIC MANAGEMENT

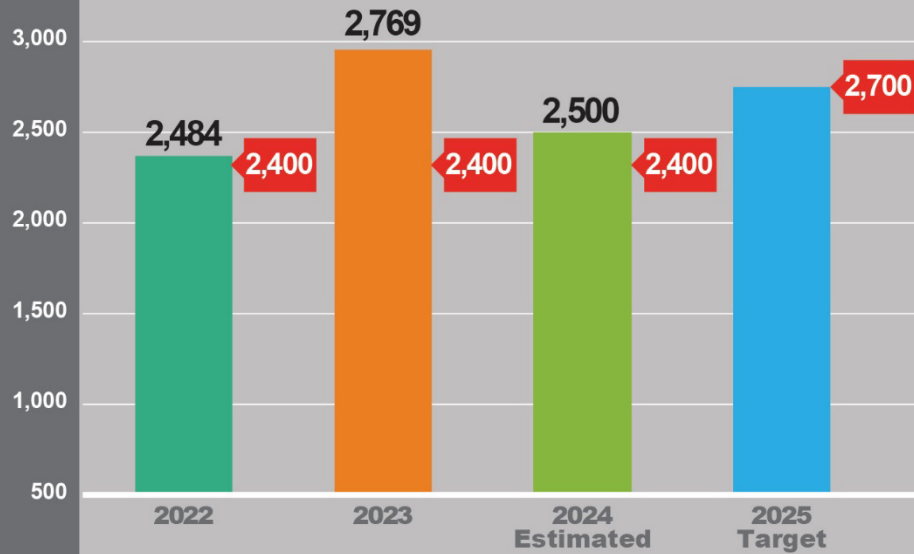
The 2025 Traffic Management budget includes funding for all current traffic maintenance, planning, and engineering employees who are responsible for designing and repairing all traffic signals, signs, and pavement markings throughout the city. This budget includes contracts such as traffic signal retiming and refurbishment, and traffic studies necessary to understand and plan for a growing and rapidly changing city.



PERFORMANCE MEASURES

Refuse Collection

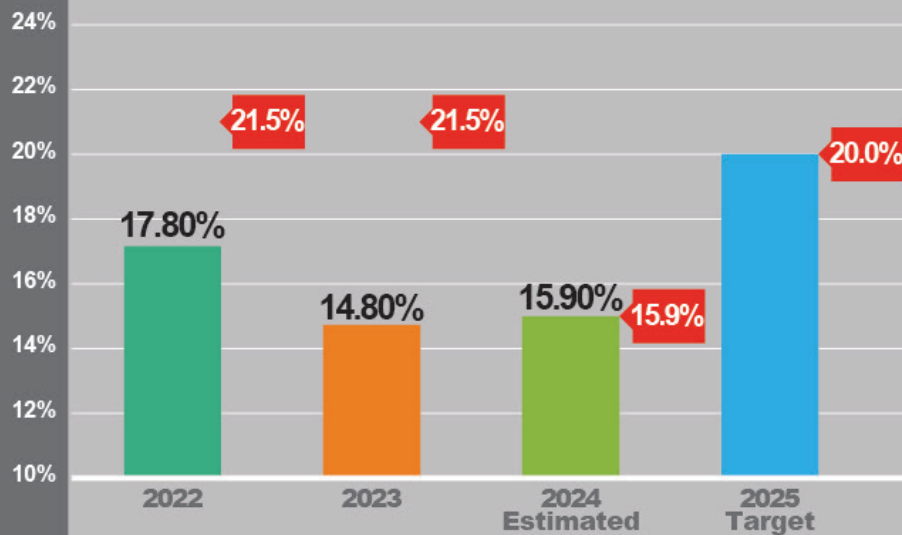
Number of households served weekly per collection personnel



The number of households served on a weekly basis is projected to exceed the annual goal. This measurement is used to ensure customer service levels are met and is projected at 2,700 for 2025.

Recycling and Yard Waste

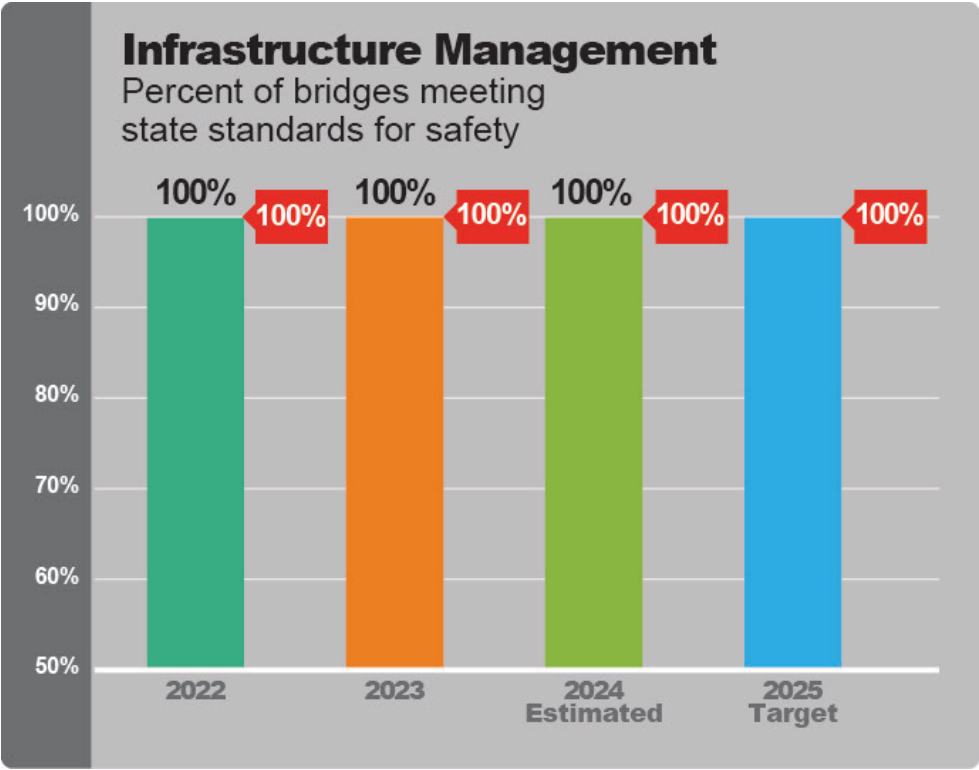
Percent of waste diverted from the waste stream



Waste diverted through recycling efforts and the yard waste program are expected to be 20 percent in 2025.



The percent of private construction inspections completed in 48 hours is consistently 100 percent. This measure displays the highest standard of support for development efforts in Columbus.



Infrastructure maintenance is a critical component of the department's mission. In 2025, 100 percent of City of Columbus owned and inspected bridges will meet state standards for safety.

Financial Summary by Fund					
Fund	2022 Actual	2023 Actual	2024 Budget	2024 Projected	2025 Proposed
General Fund					
Administration	\$ 832,222	\$ 867,210	\$ 957,333	\$ 922,022	\$ 1,055,072
Refuse Collection	48,940,864	63,813,866	66,744,995	65,295,097	67,047,367
General Fund Subtotal	49,773,086	64,681,076	67,702,328	66,217,119	68,102,439
Street Construction, Maintenance, and Repair Fund					
Administration	6,636,223	7,028,559	9,204,137	7,965,697	9,986,610
Traffic Management	20,954,820	20,721,054	24,512,745	21,820,238	24,962,940
Infrastructure Management	36,666,586	38,244,499	43,591,853	42,709,698	45,403,334
Design & Construction	5,952,915	5,472,647	7,380,014	6,574,236	7,655,522
Refuse	3,700,000	-	-	-	-
Street Const. Fund Subtotal	73,910,544	71,466,759	84,688,749	79,069,869	88,008,406
Construction Inspection Fund					
Administration	836,059	1,046,898	1,230,476	1,189,605	1,338,845
Design & Construction	8,953,718	9,554,028	12,220,324	13,004,392	12,898,766
Const. Insp. Fund Subtotal	9,789,777	10,600,926	13,450,800	14,193,997	14,237,611
Private Inspection Fund					
Administration	108,327	112,180	135,161	122,827	141,564
Design & Construction	3,936,899	4,389,006	5,288,469	7,006,754	5,932,744
Private Insp. Fund Subtotal	4,045,226	4,501,186	5,423,630	7,129,581	6,074,308
Parking Meter Program Fund					
Parking Services	6,927,604	-	-	-	-
Parking Meter Fund Subtotal	6,927,604	-	-	-	-
Mobility Enterprise Fund					
Administration	768,079	923,707	1,557,494	1,319,053	1,804,389
Mobility and Parking Services	14,439,619	19,736,432	24,336,912	23,374,388	25,394,784
Mobility Ent. Fund Total	15,207,698	20,660,139	25,894,406	24,693,441	27,199,173
Department Total	\$ 159,653,935	\$ 171,910,086	\$ 197,159,913	\$ 191,304,007	\$ 203,621,937

Financial Summary by Area of Expense					
Division	2022 Actual	2023 Actual	2024 Budget	2024 Projected	2025 Proposed
Administration					
General Fund					
Personnel	\$ 721,333	\$ 865,565	\$ 947,700	\$ 912,306	\$ 1,048,146
Materials & Supplies	50,000	-	-	-	-
Services	60,889	1,644	9,633	9,716	6,926
General Fund Subtotal	832,222	867,210	957,333	922,022	1,055,072
SCMR Fund					
Personnel	4,971,023	5,388,506	6,859,323	5,968,138	7,578,658
Materials & Supplies	32,265	31,790	41,000	41,000	56,000
Services	1,631,435	1,532,679	2,160,814	1,881,804	2,208,952
Other	1,500	2,500	3,000	2,750	3,000
Capital	-	73,084	140,000	72,005	140,000
SCMR Fund Subtotal	6,636,223	7,028,559	9,204,137	7,965,697	9,986,610
Construction Inspection Fund					
Personnel	819,764	1,015,526	1,183,476	1,151,405	1,287,845
Materials & Supplies	8,899	10,800	12,000	12,000	13,000
Services	7,396	20,572	35,000	26,200	38,000
Construction Inspection Fund Subtotal	836,059	1,046,898	1,230,476	1,189,605	1,338,845
Private Constr. Inspect. Fund					
Personnel	97,171	99,282	110,161	107,827	114,564
Materials & Supplies	5,600	6,200	9,000	8,000	10,000
Services	5,557	6,698	16,000	7,000	17,000
Private Constr. Inspect. Fund Subtotal	108,327	112,180	135,161	122,827	141,564
Mobility Enterprise Fund					
Personnel	768,079	681,069	1,093,494	929,373	1,254,389
Materials & Supplies	-	24,400	34,000	34,000	60,000
Services	-	218,238	430,000	355,680	490,000
Mobility Enterprise Fund Subtotal	768,079	923,707	1,557,494	1,319,053	1,804,389
Administration Subtotal	9,180,910	9,978,554	13,084,601	11,519,204	14,326,480

Financial Summary by Area of Expense (cont.)						
Division		2022 Actual	2023 Actual	2024 Budget	2024 Projected	2025 Proposed
Refuse Collection						
General Fund						
	Personnel	15,447,116	17,007,165	20,205,385	18,266,080	19,768,871
	Materials & Supplies	156,612	578,816	298,000	294,500	298,000
	Services	17,551,777	45,557,711	45,944,610	46,482,183	46,834,372
	Other	59,758	85,174	97,000	97,000	100,000
	Capital	15,725,601	585,000	200,000	155,334	46,124
	General Fund Subtotal	48,940,864	63,813,866	66,744,995	65,295,097	67,047,367
SCMR Fund						
	Services	3,700,000	-	-	-	-
	SCMR Fund Subtotal	3,700,000	-	-	-	-
	Refuse Collection Subtotal	52,640,864	63,813,866	66,744,995	65,295,097	67,047,367
Infrastructure Management						
SCMR Fund						
	Personnel	16,012,296	18,614,539	21,333,476	21,278,744	23,211,418
	Materials & Supplies	994,039	1,237,336	1,379,000	1,789,886	1,402,000
	Services	15,666,581	16,893,919	19,509,377	18,291,068	19,619,916
	Other	32,961	40,800	70,000	50,000	70,000
	Capital	3,960,709	1,457,904	1,300,000	1,300,000	1,100,000
	Infrastructure Management Subtotal	36,666,586	38,244,499	43,591,853	42,709,698	45,403,334
Design and Construction						
SCMR Fund						
	Personnel	4,152,151	4,401,553	5,230,005	4,876,923	5,674,808
	Materials & Supplies	6,103	5,110	15,000	15,000	15,000
	Services	1,754,661	1,002,484	2,071,509	1,626,245	1,892,214
	Other	-	3,500	3,500	3,500	3,500
	Capital	40,000	60,000	60,000	52,568	70,000
	SCMR Fund Subtotal	5,952,915	5,472,647	7,380,014	6,574,236	7,655,522
Constr. Inspect. Fund						
	Personnel	6,822,580	7,369,861	9,300,737	8,305,083	9,915,215
	Materials & Supplies	81,706	106,360	165,500	102,798	167,500
	Services	1,807,018	2,074,770	2,397,087	2,382,382	2,558,401
	Other	3,542	1,400	7,000	7,000	7,650
	Capital	238,872	1,638	350,000	2,207,129	250,000
	Constr. Inspect. Fund Subtotal	8,953,718	9,554,028	12,220,324	13,004,392	12,898,766
Private Inspect. Fund						
	Personnel	2,983,261	3,274,507	3,986,026	3,647,662	4,249,388
	Materials & Supplies	35,017	46,562	71,300	65,300	73,500
	Services	780,022	1,066,636	1,078,143	1,037,792	1,356,506
	Other	36,952	600	3,000	3,000	3,350
	Capital	101,647	702	150,000	2,253,000	250,000
	Private Inspect. Fund Subtotal	3,936,899	4,389,006	5,288,469	7,006,754	5,932,744
	Design and Construction Subtotal	18,843,532	19,415,681	24,888,807	26,585,382	26,487,032
Mobility and Parking Services						
Parking Meter Program Fund						
	Personnel	75,246	-	-	-	-
	Transfers	6,852,358	-	-	-	-
	Parking Meter Program Fund Subtotal	6,927,604	-	-	-	-
Mobility Enterprise Fund						
	Personnel	3,415,352	4,000,901	6,172,015	4,778,736	6,208,924
	Materials & Supplies	156,158	78,224	224,000	129,677	226,000
	Services	9,635,516	11,277,291	13,042,897	13,467,970	14,827,616
	Principal	807,000	2,390,000	2,500,000	2,500,000	2,135,000
	Other	16,915	31,500	53,000	193,000	53,000
	Capital	105,000	73,446	120,000	80,005	120,000
	Interest	303,678	1,885,071	2,225,000	2,225,000	1,824,244
	Mobility Enterprise Fund Subtotal	14,439,619	19,736,432	24,336,912	23,374,388	25,394,784
	Parking Services Subtotal	21,367,223	19,736,432	24,336,912	23,374,388	25,394,784
Traffic Management						
SCMR Fund						
	Personnel	11,379,015	12,058,380	13,756,337	12,230,331	14,139,224
	Materials & Supplies	2,491,063	2,516,098	2,833,000	2,833,000	2,840,000
	Services	2,502,638	2,373,261	3,505,408	2,893,849	3,315,716
	Other	30,081	44,750	63,000	48,000	63,000
	Capital	4,552,024	3,728,565	4,355,000	3,815,058	4,605,000
	Traffic Management Subtotal	20,954,820	20,721,054	24,512,745	21,820,238	24,962,940
Department Total		\$ 159,653,935	\$ 171,910,086	\$ 197,159,913	\$ 191,304,007	\$ 203,621,937



Department Personnel Summary								
Fund	2022 Actual		2023 Actual		2024 Budget		2025 Proposed	
	FT	PT	FT	PT	FT	PT	FT	PT
General Fund								
Administration	6	0	7	0	7	0	7	0
Refuse Collection	186	0	182	0	240	0	240	0
SCMR Fund								
Administration	45	0	50	0	56	0	59	0
Traffic Management	102	0	106	0	130	0	130	0
Infrastructure Management	182	2	186	2	210	4	208	4
Design & Construction	30	0	33	0	37	0	38	0
Construction Inspection Fund								
Administration	7	0	8	0	9	0	9	0
Design & Construction	59	3	63	5	72	21	72	21
Private Inspection Fund								
Administration	1	0	1	0	1	0	1	0
Design & Construction	25	1	27	3	31	9	31	9
Mobility Enterprise Fund								
Administration	6	0	6	0	8	0	9	0
Mobility and Parking Services	40	0	40	0	60	1	61	1
Total	689	6	709	10	861	35	865	35

Public Service

Operating Budget by Program					
Program	2024 Budget	2024 FTEs	2025 Proposed	2025 FTEs	
Public Service Administration	\$ 41,130,730	76	\$ 41,676,988	76	
Fiscal	3,037,615	25	3,235,778	25	
Human Resources	2,059,687	16	2,181,477	16	
Internal Services	28,361,551	0	29,560,219	0	
Construction Management	15,039,533	96	15,836,054	96	
Facility Maintenance	2,035,318	9	2,091,179	9	
Street Maintenance	9,555,981	79	10,343,587	78	
Right-Of-Way Permits	885,230	6	1,033,462	6	
Snow Removal/Street Sweeping	10,101,432	94	10,800,323	94	
Cashiers	1,036,765	12	935,192	12	
Parking Enforcement	2,233,065	22	2,377,731	24	
Collections	385,849	4	404,179	4	
Meter Repair	292,510	3	284,519	3	
Parking Garages	3,100,000	0	3,800,000	0	
300-Gallon Residential Collection	1,519,992	16	-	0	
90-Gallon Residential Collection	6,913,722	91	6,002,583	104	
Scheduled Bulk Collection	1,925,560	31	3,183,054	31	
Litter Collection	998,274	11	1,349,591	18	
Multi-Family Residential Collection	1,634,157	17	1,721,268	17	
Residential Recycling	16,960,000	0	18,360,000	0	
Container Management	1,049,793	14	830,871	10	
Keep Columbus Beautiful	716,235	8	784,858	8	
Solid Waste Inspection	2,232,518	24	2,319,142	24	
Smart City Grant Program	20,000	0	20,000	0	
Planning & Engineering	18,430,219	102	19,080,486	102	
Asset Management	3,982,051	24	4,480,488	27	
Traffic Maintenance	14,246,330	75	14,244,342	74	
GIS	600,358	5	622,243	5	
Vision Zero	106,438	1	262,079	2	
Debt Management	6,569,000	0	5,800,244	0	
Department	Total	\$ 197,159,913	861	\$ 203,621,937	865

For additional financial information related to the Department of Public Service, please refer to the Internal Service, Special Revenue, and Enterprise Funds sections.



2025 PROGRAM GUIDE

PUBLIC SERVICE ADMINISTRATION

To provide leadership, administrative and operational management, and supervisory and clerical support for department divisions.

FISCAL

To provide fiscal and budgetary support for the divisions for both capital and operational needs within the department.

HUMAN RESOURCES

To provide divisional support with regard to personnel management for the department.

INTERNAL SERVICES

To account for the internal service charges of the department necessary to maintain operations.

CONSTRUCTION MANAGEMENT

To administer the construction of public-private partnerships, private development, and public infrastructure projects, perform construction inspection services, including the inspection of various utility relocations within the right-of-way associated with construction projects and private utility companies.

FACILITY MAINTENANCE

To provide building maintenance for non-general fund plant assets.

STREET MAINTENANCE

To provide efficient street maintenance services within the City of Columbus's right-of-way for the purpose of maintaining a safe and efficient transportation system and improving neighborhood livability and safety.

RIGHT-OF-WAY PERMITS

To coordinate the additional right-of-way land acquisition for construction projects, review CIP and Private/Public Projects, review utility relocation plans, and coordinate with utility providers on the relocation of utilities.

SNOW REMOVAL/STREET SWEEPING

To remove snow, ice, and debris from the city's roadway infrastructure and improve neighborhood livability and safety.

CASHIERS

To provide in-person cashiering services at the Parking Services Center with parking ticket payments, towing and associated fees, residential permit payments, and answer questions in person and via phone.

PARKING ENFORCEMENT

To provide parking enforcement in all zones throughout the City of Columbus.

COLLECTIONS

To provide single and multi-space meter collections utilizing 30 routes throughout the City of Columbus.

METER REPAIR

To provide single and multi-space meter repair to over 4,500 mechanisms and terminals throughout the City of Columbus.

PARKING GARAGES

To service the maintenance and operations for such garages.

**300-GALLON RESIDENTIAL
COLLECTION PROGRAM**

To provide weekly refuse collection service to 300-gallon customers, primarily single-family homes.

**90-GALLON RESIDENTIAL
COLLECTION PROGRAM**

To provide weekly refuse collection service to 90-gallon customers, primarily single-family residences.

**SCHEDULED BULK COLLECTION
PROGRAM**

To provide the collection of large household items, excluding construction and demolition debris.

LITTER COLLECTION

To empty sidewalk litter containers on a scheduled basis, predominately located in the downtown area and to promote and coordinate litter cleanups, graffiti prevention, recycling, and beautification projects.

**MULTI-FAMILY RESIDENTIAL
COLLECTION**

To provide weekly refuse collection service to large apartment and condominium complexes having dumpster or compactor service.

RESIDENTIAL RECYCLING

To provide weekly residential recycling services to residents of the City of Columbus.

CONTAINER MANAGEMENT

To provide and maintain 64-gallon, 90-gallon, and 64-gallon recycling containers for the residents of the City of Columbus in order to maintain a clean and efficient system of collection.

KEEP COLUMBUS BEAUTIFUL

To provide leadership, guidance, education, assistance, and materials to citizens of Columbus to end littering and improve neighborhoods.

SOLID WASTE INSPECTION

To investigate, remedy, and assist police to prosecute illegal dumping and other refuse related violations within the City of Columbus.

SMART CITY GRANT PROGRAM

To provide for leadership, administrative, and program management within the citywide Smart Cities Initiative.

PLANNING & ENGINEERING

To develop quality construction plans, manage design contracts, perform construction inspection services, and enable the divisions to build and maintain a safe and efficient transportation system for pedestrians, bicyclists, and vehicular traffic and improve neighborhood livability and safety.

ASSET MANAGEMENT

To process and issue right-of-way permits, including special hauling. To develop and deliver state of the art GIS, geospatial technology services, and data analytics within the Department of Public Service in support of Infrastructure Asset Management Investments.

TRAFFIC MAINTENANCE

To provide efficient traffic maintenance services within the City of Columbus's right-of-way for the purpose of maintaining a safe and efficient transportation system and improving neighborhood livability and safety.

GIS

To prevent damages to underground facilities via 811 (Ohio Utilities Protection Service) excavation ticket submissions and properly marking facilities above ground per OUPS legislation and best practices.

VISION ZERO

To end crash related fatalities and serious injuries on the streets of Columbus while increasing safe, healthy, and equitable mobility for all.

DEBT MANAGEMENT

To service and track all required debt service obligations (principal and interest) per bond covenant requirements, policies, and procedures and to ensure funds from bonds and loans are used to finance the department's capital program, including those projects in all divisions.