

## **Parking Ticket Payment Plan**

The City of Columbus offers a payment plan option to those who have received parking citations and need additional time to pay their tickets. The minimum monthly payment is based on the total amount owed divided by the number of months to make final payment.

### **Program Summary**

- A \$15 processing fee will be added to the first payment
- The customer may choose to pay the balance due over a 2 month to 12 month plan
- Payments are due every 30 days from the start of the payment plan
- Monthly payments may be made online, over the phone, or in person
- Customers can apply over the phone or in person
- Payments are applied to oldest ticket(s) first
- No additional penalties are added if payments are received on time
- If the customer's vehicle is impounded for any reason while on a payment plan, the customer is required to pay all impound fees and all outstanding tickets not on an active payment plan to get their vehicle released

### **Eligibility Requirements**

- Must have \$100 or more in outstanding parking tickets
- Tickets cannot be suspended. Examples include:
  - Request for hearing in progress – scheduled hearings on tickets the customer wishes to include in a payment plan may be cancelled to make those tickets eligible
- The customer has paid a ticket by check in the past with insufficient funds (bad check)
- Vehicle cannot be currently impounded
- Tickets are not in registration hold status (BMV DETER block)
- Must not have been removed from a payment plan in the past 12 months for nonpayment

### **If Customer Defaults on Parking Ticket Payment Plan**

- The ticket noticing process resumes with the addition of penalties and fees
- Parking Services will allow for a one-time re-enrollment into a payment plan in a 12-month period, if less than 30 days has elapsed from the time of a missed payment
- If the customer defaults again, they are no longer eligible to participate in a payment plan

### **Frequently Asked Questions**

#### **What is the fee to enroll in the Parking Ticket Payment Plan?**

There is a non-refundable \$15 processing fee due with the first payment.

#### **How long do I have to pay?**

The customer can choose a 2 month up to 12 month plan to pay unpaid parking penalties and fees in equal monthly installments.



**What tickets qualify for the Parking Ticket Payment Plan?**

All outstanding parking tickets qualify for payment plan if they meet the eligibility requirements listed above.

**If my vehicle has been impounded by the City of Columbus, can I put the impound fees on a Parking Ticket Payment Plan?**

Payment plans are for ticket fines only. Customers are required to pay all impound fees and all outstanding tickets not on an active payment plan to get their vehicle released.

**Will late fees and penalties be waived upon enrollment?**

They will not be waived. However, upon approval, no additional late fees and penalties will be assessed while compliant with the terms and conditions of the Parking Ticket Payment Plan. Additional late fees and penalties may be assessed if the customer is no longer compliant with the payment plan.