

# EMERGENCY RESOURCES

February 2025

If you need help right now, please use the numbers or links listed. All phone numbers begin with the area code 614, unless listed otherwise.

## CONCERNS ABOUT PERSONAL SAFETY

If you feel a child is in immediate danger, call 911.

Other child welfare concerns can be directed to:

Franklin County Children Services ..... 229-7000  
Franklin County Adult Protective Services .... 525-4348  
Choices for Survivors of Domestic Violence . 224-4663

## HOUSING AND SHELTER NEEDS

To access a homeless shelter, please call the homeless hotline number at 274-7000.

Huckleberry House (youth up to age 17) ..... 294-5553  
OSU Star House ..... 233-3000 / 826-5868  
Drop-in center for ages 14-24  
Volunteers of America (Veterans) ..... 629-9960

## HOUSING ISSUES (evictions, landlord disputes, housing conditions)

Community Mediation  
Services of Central Ohio ..... 228-7191  
Legal Aid Society ..... 241-2001 / 224-8374  
Rent Escrow Program (Clerk of Courts) ..... 645-7420

## FINANCIAL ASSISTANCE

Franklin County Job and Family Services Prevention, Retention and Contingency Program (PRC) ..... 233-2000/1-844-640-6446  
Rentful614 ..... <https://www.rentful614.com/>  
COMPASS\* ..... 463-9612 / 221-6552  
East Broad Street Presbyterian Church  
Mon.- Fri.: 10 a.m.-4 p.m.  
\*Must be employed to apply.  
Apply online at <https://bspc.org/compass-2/>.

## FOOD

To locate food pantries in your area, use the website Fresh Trak at <https://freshtrak.com/>.

## Lutheran Social Services

Central Ohio ..... 211 / 221-6766  
<https://lssnetworkofhope.org/211centralohio/>

## HEALTH CARE

If your need is urgent, go to the nearest ER or call 911.

If your need is not urgent, ask the staff for a copy of "Health Resources" and "Resources for Pregnant Women, Families & Children" or go to <https://new.columbus.gov/Services/Public-Health/Find-Healthcare-Resources/Health-Resources-List>

## HYGIENE

Columbus Relief - 800 Frebis Ave..... 517-2038  
Stowe Mission - 888 Parsons Ave..... 445-8400  
The Dream Center - 38 W. Greenwood Ave..... 547-3138  
Jordan's Crossing - 342 S. Hague Ave. .... 380-219-8950

## MAIL

The Open Shelter - 1037 Parsons Ave. .... 222-2885

## MEDICATIONS

For general support, contact the NeedyMeds helpline at 800-503-6897.

Charitable Pharmacy of Central Ohio ..... 227-0301  
<https://charitablepharmacy.org/home>

## MENTAL HEALTH

RI International 24/7 Hotline ..... 702-7467  
Mount Carmel Outreach ..... 234-4777  
NetCare Emergency Response ..... 276-2273  
Mental Health America of Franklin County ..... 221-1441  
Pro Bono Counseling ..... 884-7227  
<https://mhaohio.org/get-help/pro-bono-counseling/>  
Nationwide Children's Crisis Line ..... 722-1800  
Suicide Prevention Hotline ..... 221-5445 / 988  
ADAMH of Franklin County ..... 224-1057  
Veterans Suicide Prevention Line ..... 1-800-273-8255  
Trevor Project –  
LGBTQ Suicide Prevention Line ..... 1-866-486-7386

## BENEFITS AND IDENTIFICATION

Ohio Benefit Bank ..... 1-844-640-6446  
<https://benefits.ohio.gov>

JOIN (Birth Certificates) ..... 241-2531  
578 E. Main St.; Mon.-Fri.: 10-11 a.m. & 1-2 p.m.

Church for All People (State ID) ..... 445-7342 ext. 129  
946 Parsons Ave.; Walk in Mon.; 10:30 a.m.-1 p.m.

Stone Village Church ..... 579-5493  
139. E 2<sup>nd</sup> Ave.; Tue. morning starting at 8:30 a.m.

## SOCIAL WORKERS (COLUMBUS PUBLIC HEALTH)

If you would like to talk with a Columbus Public Health social worker in your area:

Social Work Helpline ..... 645-680

**UTILITIES**

- IMPACT Community Action (limited assistance)...** 252-2799  
711 Southwood Ave.; Mon.-Fri.: 8 a.m.-5 p.m.
- The Breathing Association**..... 457-2997 / 457-4570  
Call for address of closest location near you.
- St. Stephen’s Community House (60+)** ..... 294-6347
- Safelink Wireless (Phones)** ..... 1-800-723-8721
- Assurance Wireless (Phones)**..... 1-888-321-5880
- Public Utilities Commission of Ohio (PUCO)** ..... 1-800-686-7826

**FREE CLOTHING**

- United Methodist Free Store -**  
946 Parsons Ave. .... 443-1713
- Reeb Center -** 280 Reeb Ave ..... 468-9280
- St. Vincent de Paul -** 578 E. Main St. .... 377-1065
- Victory Ministries –** 3964 E. Main St..... 252-2500
- Westside Free Store -** 61 S. Powell Ave. .... 351-5480
- Joseph’s Coat of Central Ohio -**  
240 Outerbelt St. .... 863-1371