

# EMERGENCY RESOURCES

January 2024

**If you need help right now, please use the numbers or links listed. All phone numbers begin with the area code 614, unless listed otherwise.**

## CONCERNS ABOUT PERSONAL SAFETY

**If you feel a child is in immediate danger, call 911.**

Other child welfare concerns can be directed to:

**Franklin County Children Services** .....229-7000  
**Franklin County Adult Protective Services** .....525-4348  
**Choices for Victims of Domestic Violence** .....224-4663

## HOUSING AND SHELTER NEEDS

**To access a homeless shelter, please call the homeless hotline number at 274-7000.**

**Huckleberry House (youth up to age 17)** .....294-5553  
**OSU Star House** ..... 233-3000 / 614-826-5868  
Drop-in center for ages 14-24

## HOUSING ISSUES (evictions, landlord disputes, housing conditions)

**Community Mediation Services of Central Ohio** .....228-7191  
**Legal Aid Society** ..... 241-2001 / 224-8374  
**Rent Escrow Program (Clerk of Courts)** .....645-7420

## FINANCIAL ASSISTANCE

**Franklin County Job and Family Services Prevention, Retention and Contingency Program (PRC)** .. 233-2000  
1-844-640-6446

**Rentful614** ..... <https://www.rentful614.com/>

**COMPASS\*** ..... 463-9612 / 221-6552

East Broad Street Presbyterian Church

Mon.- Fri.: 10 a.m.-4 p.m.

\*Must be employed to apply.

Apply online at <https://bspc.org/compass-2/>.

## FOOD

**To locate food pantries in your area, use the website**

**Fresh Trak** at <https://freshtrak.com/>.

## Lutheran Social Services

**Central Ohio** .....211 / 221-6766

<https://lssnetworkofhope.org/211centralohio/>

## HEALTH CARE

**If your need is urgent, go to the nearest ER or call 911.**

**If your need is not urgent, ask the staff for a copy of**

**“Health Resources” and “Resources for Pregnant**

**Women, Families & Children”** or go to

<https://new.columbus.gov/Services/Public-Health/Find-Healthcare-Resources/Health-Resources-List>

## HYGIENE

**Columbus Relief** - 800 Frebis Ave.....517-2038

**Stowe Mission** - 888 Parsons Ave.....445-8400

**The Dream Center** - 38 W Greenwood Ave. ....547-3138

## MAIL

**The Open Shelter** - 1037 Parsons Ave. ....222-2885

## MEDICATIONS

**For general support, contact the NeedyMeds helpline at 800-503-6897.**

**Charitable Pharmacy of Central Ohio** .....227-0301  
<https://charitablepharmacy.org/home>

## MENTAL HEALTH

**RI International 24/7 Hotline** .....702-7467

**Mount Carmel Outreach** .....234-4777

**NetCare Emergency Response** .....276-2273

**Mental Health America of Franklin County** ....221-1441

**Pro Bono Counseling** .....884-7227

<https://mhaohio.org/get-help/pro-bono-counseling/>

**Suicide Prevention Hotline** .....221-5445 / 988

**ADAMH of Franklin County** .....224-1057

**Veterans Suicide Prevention Line** ..... 1-800-273-8255

**Trevor Project –**

**LGBTQ Suicide Prevention Line** ..... 1-866-486-7386

## BENEFITS AND IDENTIFICATION

**Ohio Benefit Bank** ..... 1-844-640-6446

<https://benefits.ohio.gov>

**JOIN (Birth Certificates)** .....241-2531

578 E. Main St.; Mon.-Fri.: 10-11 a.m. & 1-2 p.m.

**Church for All People (State ID)** .....445-7342 ext. 129

946 Parsons Ave.; Walk in Mon.; 10:30 a.m.-1 p.m.

**Stone Village Church** .....579-5493

139. E 2<sup>nd</sup> Ave.; Tue. morning starting at 8:30 a.m.

**UTILITIES**

**IMPACT Community Action (limited assistance) ...252-2799**

711 Southwood Ave.; Mon.-Fri.: 8 a.m.-5 p.m.

**The Breathing Association ..... 457-2997 / 457-4570**

Call for address of closest location near you.

**St. Stephen’s Community House (60+) .....294-6347**

**Safelink Wireless (Phones)..... 1-800-723-8721**

**Public Utilities Commission of Ohio (PUCO)..... 1-800-686-7826**

**Columbia Gas of Ohio - Warm Choices 1-800-952-3037**

**FREE CLOTHING**

**United Methodist Free Store ..... 443-1713 / 445-7342**  
946 Parsons Ave.

**St. Vincent de Paul - 578 E. Main St. ....377-1065**

**Westside Free Store - 61 S. Powell Ave. ....351-5480**

**Joseph’s Coat of Central Ohio - 240 Outerbelt St....863-1371**

**SOCIAL WORKERS (COLUMBUS PUBLIC HEALTH)**

If you would like to talk with a Columbus Public Health social worker in your area:

**Social Work Helpline .....645-6807**