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City Auditor Megan Kilgore announces free e-filing tax services for Columbus citizens, businesses

Auditor Kilgore says this new, digital platform will streamline and modernize the income tax filing process for Columbus just in time for the tax filing deadline.

COLUMBUS — With less than a month until the April 18th tax deadline, **City Auditor Megan Kilgore** today urged Columbus taxpayers to log onto the new [Columbus Revenue Information Service Portal \(CRISP\)](#) to file their taxes electronically and have 24/7/365 access to their tax information. This will be the first tax season in the City's history where taxpayers can file their taxes completely online.

“Our new online filing system, CRISP, makes tax filing as simple as possible. Existing customers will be able to fast-track their access by using a code that was previously mailed to them and new users can sign up in minutes,” **said Columbus City Auditor Megan Kilgore**. “I am proud of the hard work our Income Tax staff has put in to launch this new system. It is my hope that CRISP will make the tax filing process easier and more secure for all involved and we are already seeing early signs that it is.

Filing taxes with the government shouldn't be any more difficult than it needs to be. It has been my central focus to modernize the Office of the City Auditor and after successful launches of a new payroll system and an upgraded financial management system, this is just the latest in a series of modernization efforts for the City of Columbus.”

Income tax is more than a billion dollar revenue source for the City of Columbus; it funds the majority of the City's General Fund annually. The new CRISP web portal will allow citizens to file local income taxes via a safe, user-friendly, paperless portal. As customers file taxes via CRISP, they'll also be able to archive and access prior year returns. Additionally, filers who have questions about the new system will have access to an interactive chat-bot named OTUS to walk them through the filing process.

“We want small businesses to do business in Columbus and large corporations to come here and stay here,” **Kilgore said**. “The income tax filing process is a regular touchpoint with all of them and prior to the launch of CRISP, the City of

Columbus was not making the impression that we are the technologically-advanced place one would expect from the 14th largest city in the country.

As the City continues to grow and evolve, this is a system that can grow and evolve with us.”

The deadline for filing 2022 income tax returns is April 18, 2023.