

Water Service Line Inspections

Effective August 28, 2024 all inspections for water service lines and appurtenances, both domestic and fire will be performed by Building and Zoning Services (BZS) from the point of the meter to the water distribution system of the building(s) served. To ensure a smooth transition, the following procedure will be implemented:

- Plan review and approval will continue to be reviewed by Public Utilities and site compliance where a water service plan approval number will be issued.
- A Water Service Installation permit will be required for the inspection and issued by (BZS). The permit may be issued at the (BZS) customer service counter Monday – Friday, 9am – 4pm or on-line using the Citizen Access portal. In both cases the Water Service Plan number is required. Permits will only be issued to registered contractors approved for this work.
- Inspections may be scheduled on-line up to midnight using the Citizen Access Portal for next business day inspections. It is suggested to provide the site contact information when scheduling an inspection. The approved water service plan will be required at the time of inspection.
- Permits are issued with two inspection trips with a maximum of one hour per trip of inspection time. Additional time may be granted but will require an additional inspection trip. Additional inspection trips may be purchased as needed. The fee schedule can be found [here](#)

All questions concerning this document or water service inspections should be sent to plumbinginfo@columbus.gov