

Guide for Using ParkColumbus to Make City of Columbus Parking Easier

If you currently reside in or have visited the city of Columbus, Ohio, you now have the option to pay for parking by mobile phone with ParkColumbus, powered by ParkMobile. ParkMobile is a mobile application pay-by-phone parking service currently operating in over 3,000 locations with over 1 million spots across North America and has recently launched in Columbus under the ParkColumbus app. Starting in late 2019, the City of Columbus plans to add mobile payment to all of its 4,500 parking meters and kiosks. As a service-minded company, ParkMobile's goal is to make parking more streamlined and hassle-free for users, event venues, college campuses, and municipalities like the city of Columbus.

Using ParkColumbus, visitors and residents seeking parking options in Columbus have the opportunity to pay for street and garage parking more quickly and conveniently using their mobile devices, rather than taking the time to visit a parking kiosk or meter. In addition, ParkColumbus users can use the app when they visit most major cities across the United States. ParkColumbus users can even reserve parking in advance in some locations!

Are you ready to save time by paying for parking with your mobile device? Here are some tips to make using ParkColumbus as beneficial to your parking experience as possible:

Download the ParkColumbus App

The easiest way to use ParkColumbus is to download the ParkColumbus application from the [App Store](#) for iOS devices or [Google Play](#) for Android devices. The app allows you to save payment methods and license plate numbers to use over and over again in parking transactions, as well as extend the time allotted for your parking space, even from a remote location, right from your mobile device. The ParkColumbus app also allows you to view a map of available parking spaces in Columbus right from your mobile device. ParkColumbus services are also available through the ParkMobile website or by calling your area's toll-free number.

Resident Guest Pass Program

ParkColumbus is also offering a resident guest pass program, which will provide special 24-hour parking rates for people visiting residents in the Short North and Children's Hospital areas. For more information on this resident guest pass program, visit the [ParkColumbus](#) information page of Columbus's city website.

Acceptable Payment Methods

In the Columbus area, acceptable payment methods when using ParkColumbus include Visa, Mastercard and Discover. For your convenience, the ParkColumbus app allows you to add up to seven credit card payment methods so you can choose the exact card you would like to use for each parking transaction.

How to Extend a Parking Session

Keep in mind that if you enter a garage or lot with day rates rather than hourly rates, you will be charged the full day rate according to that payment structure. Your session will automatically expire at the time you noted when you began your parking session.

If you have ever been away from your parking meter and realize you might not make it back to your parking space in time to add more money and thus avoid a ticket, you know how stressful that can be. One of the most convenient features of the ParkColumbus app is the ability to extend parking time right from your mobile device. As long as you have not already selected the maximum amount of time allotted for your chosen parking space, you can extend your parking session as needed. Keep in mind that extending your parking session does count as a new transaction, so it will incur an additional transaction fee.

Make Sure Parking Info is Accurate

Aside from ensuring you have recorded the correct amount of time for your parking session, also be sure you enter the correct license plate number and zone number before initiating your payment. Since ParkColumbus payments do not integrate with parking meters in Columbus, your payment will not display on the meter; rather, parking enforcement officers will use your license plate and zone numbers to verify your parking payment on a handheld device.

Like credit card methods, the ParkColumbus app allows you to save multiple license plate numbers in your account, make sure you have selected the correct license plate number that matches the car you have parked in your chosen space before submitting your payment to ensure the accuracy of your transaction.

Zone numbers are also critical to an accurately recorded parking transaction. You can identify your ParkColumbus zone number by referring to the ParkColumbus signage located in your parking space or the parking area where you have chosen to park your vehicle.

Reserve Parking Online using ParkMobile

ParkMobile technology allows you to [reserve parking in Columbus](#) online, even in Downtown Columbus or by using the ParkColumbus app. Simply search for Columbus car parking near the airport, an arena, stadium, school, or other landmark, or take a look at an interactive map of the available parking in your current area. You can even compare parking rates at different

Columbus parking garages and parking lots to save you both time and money and narrow your search results by specifying sites that offer disabled, covered, valet, or oversized vehicle parking, tailgating, on-site security, or EV charging.

By reserving parking ahead of time, you can choose where you want to park and the exact date and time when you need to park, allowing you to book on the same day as your trip or far ahead of time. Just take a look at where a parking lot or garage is available for reservations, choose your date and time, and complete your reservation! It's really that easy!

Using ParkMobile without the App

To extend your parking session or register for ParkColumbus without the app in Columbus, you can use the toll-free number **877-727-5970** to reach the automated help system.

It is important to note that calling any other ParkMobile phone number while in the Columbus area will result in you paying for parking in the incorrect geographical area. In this case, Columbus parking officers will not be able to see your payment record on their handheld devices and you will be at risk of receiving a parking citation.

Parking Disputes

The goal of using ParkColumbus, powered by ParkMobile, is to avoid parking citations and ensure you can easily pay for parking in Columbus, but if you do happen to have a parking dispute about a citation you received, you must follow the instructions for your area's parking authority. ParkMobile does not own, operate, manage, or enforce the parking areas it serves. ParkMobile does not issue violations, so ParkMobile cannot remove them. However, to help you solve your dispute, you can access your parking receipt from your Personal Pages or by visiting the ParkMobile website: <https://parkmobile.io/>.

Hopefully, this guide to using ParkColumbus, powered by ParkMobile, answered some of your questions and made you feel confident about how to make the most of the ParkColumbus pay-by-phone premier parking service in the Columbus, Ohio area. While using these tips, you can make your parking experience quicker and much less stressful in Columbus and any other area ParkMobile serves!